

**DOMETIC EMEA** Investor visit Siegen

16-09-13



### Agenda

Global re-cap

EMEA introduction and market overview

EMEA operations

EMEA RV OEM

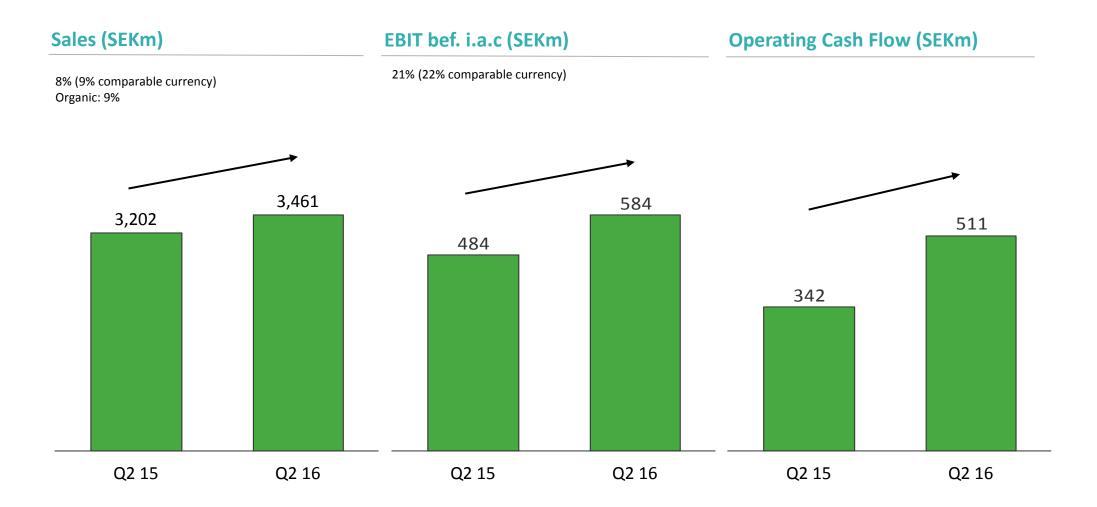
EMEA CPV OEM

EMEA Marine OEM

EMEA Aftermarket



# Group Q2 2016



# Group key ratios

		Q2	Q2	LTM	FY
SEKm		2016	2015	2016	2015
Sales	Net sales	3,461	3,202	11,869	11,486
	Growth, %	8.1	30.7	13.8	30.4
	Organic growth, %	8.7	5.0		7.7
Profitability	EBIT before i.a.c. %	16.9	15.1	13.0	12.3
	EBITDA before i.a.c. %	19.0	17.4	15.5	14.8
Capital efficiency	Core working capital, to sales, %	21.8	22.3	21.8	21.3
	Return on operating capital	33.4	36.6	32.7	35.9
Cash flow	Operating cash flow	511	342	1,421	1,390
EPS	Earnings per share	1.53	-	-	3.49





### Growth strategy with large upside potential

#### **One Dometic**

- One external interface brand consolidation, digital presence
- Common culture and consistent approach



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### **EMEA INTRODUCTION**

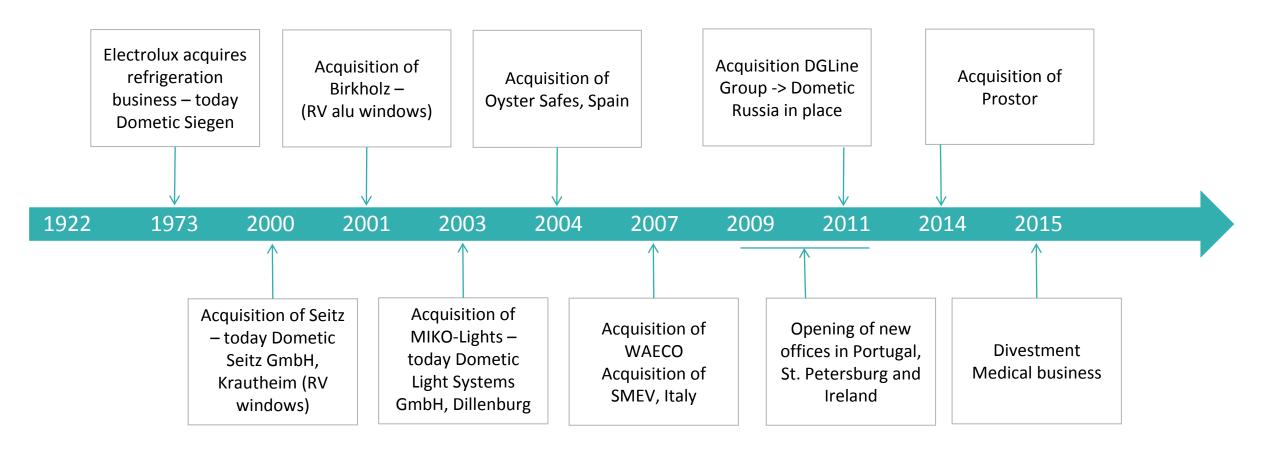
Joachim Kinscher

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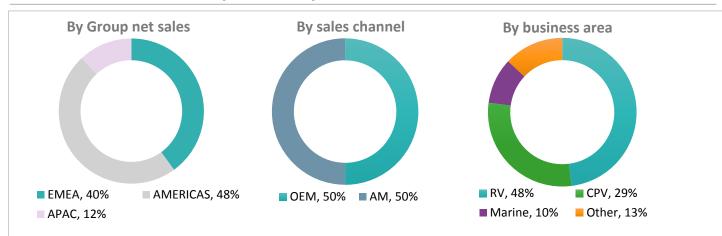
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# EMEA history – big milestones





## Introduction to Dometic EMEA



**BREAKDOWN OF SALES (1606 LTM)** 

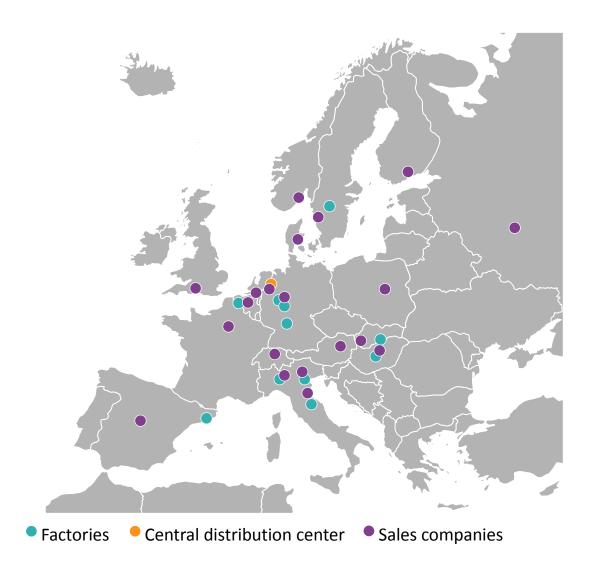
#### **NET SALES & EBIT %**

SEK million	2014	2015	1606 LTM
Net sales	3,961	4,479	4,782
% y-o-y growth		13.1%	6.8%
EBIT before i.a.c.	287	400	485
% of net sales	7.2%	8.9%	10.1%



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# **Brief facts**



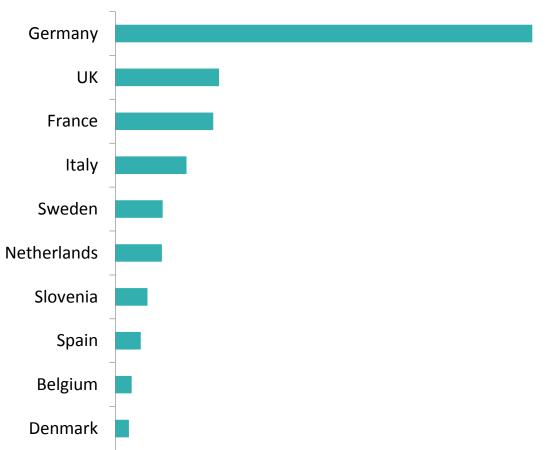
- The EMEA region comprises Europe, the Middle East and Africa
- 80% of the Region's sales comes from six countries: Germany, the Netherlands, UK, France, Sweden and Italy
- 2,580 employees
- 10 territories
- 22 Sales Companies
- 33 Legal Entities
- 42 End Markets
- 29 Distributors
- 24 Currencies



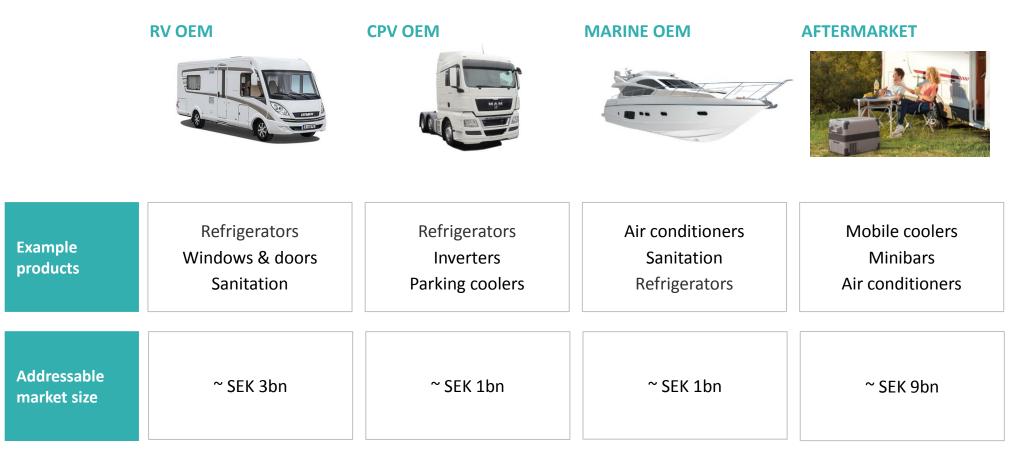
# Dometic EMEA commercial footprint



#### **TURNOVER TOP 10 MARKETS 2015**



# Our activities in EMEA



# Leader in branded solutions for mobile living

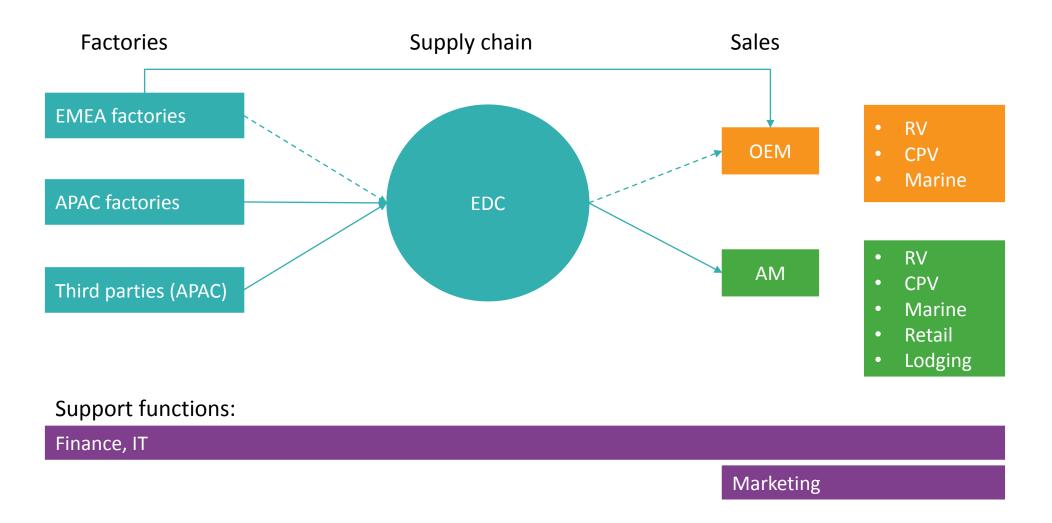
#### Cooktops & sinks Gas detectors -----Coffee makers Inverters Cup cooler Refrigerators Ranges Foilets & sanitary additives Cup cooler Dishwashers MARINE Refrigerators Aobile cooler Nater makers Holding tanks oilets & sanitary additives Hygiene & Food & Climate Other Sanitation Beverage

#### **COMMERCIAL AND PASSENGER VEHICLE (CPV)**

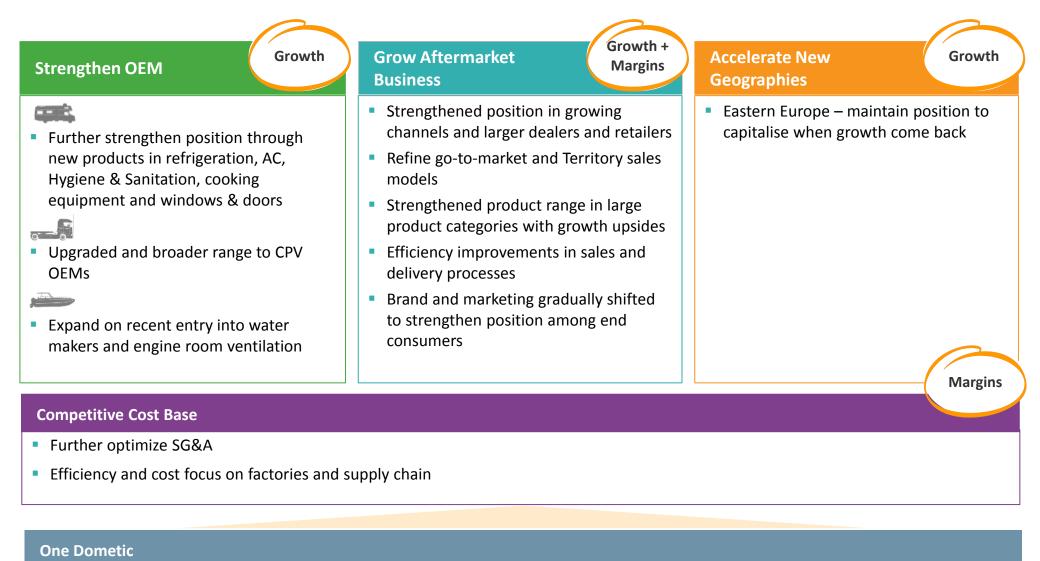
**Dometic** 

**RECREATIONAL VEHICLE (RV)** 

### How we operate



# Dometic's priorities to drive profitable growth in EMEA



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Implementation of group-wide initiatives

### Current EMEA momentum

Strong market recovery across geographies and segments

Cost and go to market programmes supporting margin conversion

Strong growth momentum in AM through comprehensive portfolio of initiatives

 Strengthened RV competitiveness - improved operational performance and several new products setting new technology standards

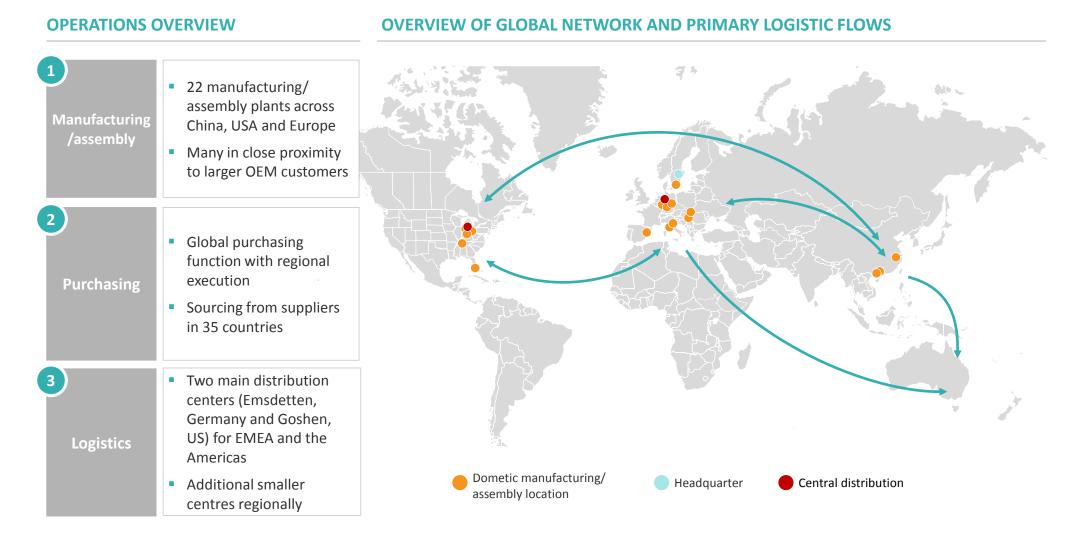


### EMEA OPERATIONS

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# Dometic's global operations



## **EMEA** operations



#### **MANUFACTURING CLUSTERS**

HOT	Bassano, Filakovo
COLD	Siegen, Jaszberény
W&D	Krautheim, Tidaholm

#### **ASSEMBLE TO ORDER CLOSE TO MARKET**

CPV	Emsdetten (DC)
Awnings	Geluwe
Safes	Girona
Light Sys	Dillenburg

**BUILT TO ORDER WITH CUSTOMER ONSITE SUPPORT** 

Condaria (Milano) Marine

# Health & safety EMEA

- EMEA EHS Manager
  - Appointed EHS Coordinators for each site
  - EHS Coordination in countries with more than one factory (Germany / Italy)
- Actual H&S work focusing on machinery safety and ATEX requirements
- Work related accidents are reported monthly
- Dometic Health & Safety Standard to be launched by end of 2016, comparable to DLPS – Dometic Loss Prevention Standard



# **Dometic recycling**

- Step1 refrigerator recycling: emptying of absorption cooling units
- Produced under license of Dometic by HERCO Kühltechnik / Germany
- Operated by certified and audited Refrigerator Recycling plants in Europe
  - e.g. ENVIPROTECT Emsdetten / Germany, close to our EDC
- < 2 % of recycled refrigerators in Europe are absorption type (NH<sub>3</sub>) ones





# EMEA - an important part of global Dometic

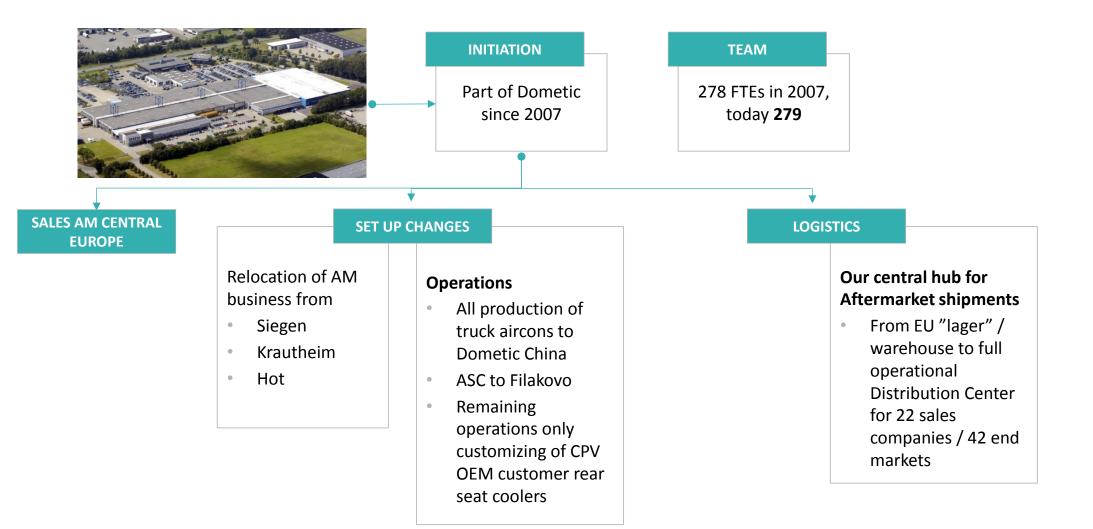




## Emsdetten – main functions

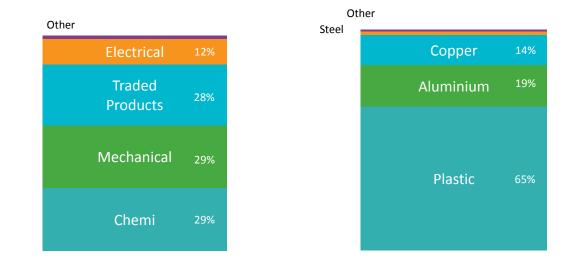


# Emsdetten – the transformation to distribution center



# **Purchasing Europe**

#### SPEND BASE BY PURCHASING CATEGORY (Q2 2016 LTM)

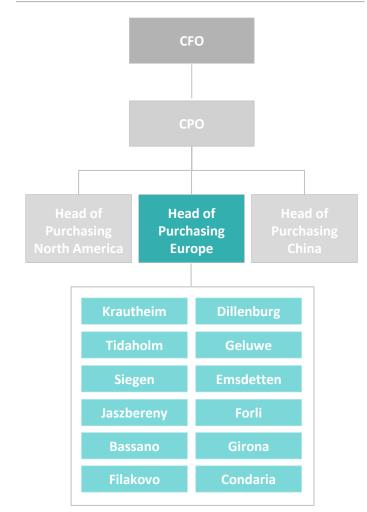


SPEND BASE BY RAW MATERIAL

CATEGORY (Q2 2016 LTM)

- Regional Purchasing Director and 25+ staff at 12 manufacturing/ assembly sites
- Global supplier footprint with largest supplier countries being China, Hong Kong, Taiwan, Slovenia, Hungary, Germany and Italy





# Krautheim, Germany



- W&D Windows and doors for RV
- 524 FTEs
- ISO 9001, 14001

# Tidaholm, Sweden



- W&D Window panes for RV
- Sub supplier to Krautheim
- 140 FTEs
- ISO 9001, 14001









## Bassano, Italy



- HOT Kitchen equipment, cookers, sinks, ovens for Marine and RV
- Sub supplier to Filakovo
- 93 FTEs
- ISO 9001

## Filakovo, Slovakia



- HOT Cookers, sinks & ovens for Marine and RV
- 242 FTEs
- ISO 9001, 14001











# Forli, Italy



- Generators and special ACs for RV
- AC competence center for EMEA
- 59 FTEs
- ISO 9001, 14001





# Girona, Spain



- Safes and door locks
- 30 FTEs





# Dillenburg, Germany



- Interior light systems for RV
- 19 FTEs

# Geluwe, Belgium



•	Awnings for RV







Example products

# Jaszbereny, Hungary



- COLD Compact fridges, absorption boxes, MiniBars & Cools, free-standing, compressor refrigerators
- 265 FTEs
- ISO 9001, 14001













# Siegen

- COLD Refrigerators for RV and high-end MiniBars incl. automatic MiniBars
- 424 FTEs (364 in factory)
- ISO 9001, 14001, EMAS
- Annual production volumes
  - RV refrigerators ~130,000 units
  - Premium, manual and automatic MiniBars ~20,000 units
  - Big freestanding ~3,000 units



Example products

# **Dometic in Siegen**

Since 1989 located in Kaan-Marienborn

<ul> <li>Total area</li> </ul>	38,500 m²
<ul> <li>Built-up area</li> </ul>	22,055 m²
<ul> <li>Production</li> </ul>	13,867 m²
<ul> <li>Storage</li> </ul>	4,688 m²

Offices and social rooms

3,500 m²





# More than 10 million units produced





produced on 27.05.2011

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## Dometic service center in Siegen

- Factory service with special know-how competence ex factory.
- Representative and qualified service.
- Establish a new service point, where customers can check their vehicles on the way to Southern Europe.
- Another Sales Point with Flagship store to stimulate the business and the brand.
- Mounting center for fridges, aircons, awnings for products which need to be installed.









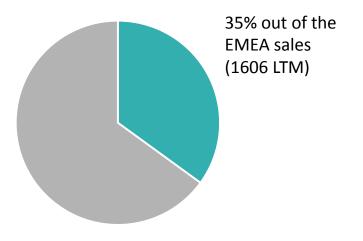
# **DIVISION RV OEM**

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# **RV OEM and Dometic**

- Part of our heritage
- Largest division in EMEA
- Approx. 180 RV OEM customers in EMEA







## Why do people love RV-ing?



Keep your shoes on



Head room, leg room, living room



All family members welcome



Keep on talking



No lost luggage



RV's give you all the freedom



More than just peanuts



Because movies weren't made to be seen on an 8inch screen



Personal cockpit , total control of departure time & destination



Bring along your favorite toys



Land-based tours are getting more and more popular



## **Evolution of campers**











2012



### EMEA RV market made up of three main categories



#### Motorhomes

Approx. 78,000 registrations 2016

#### Caravans

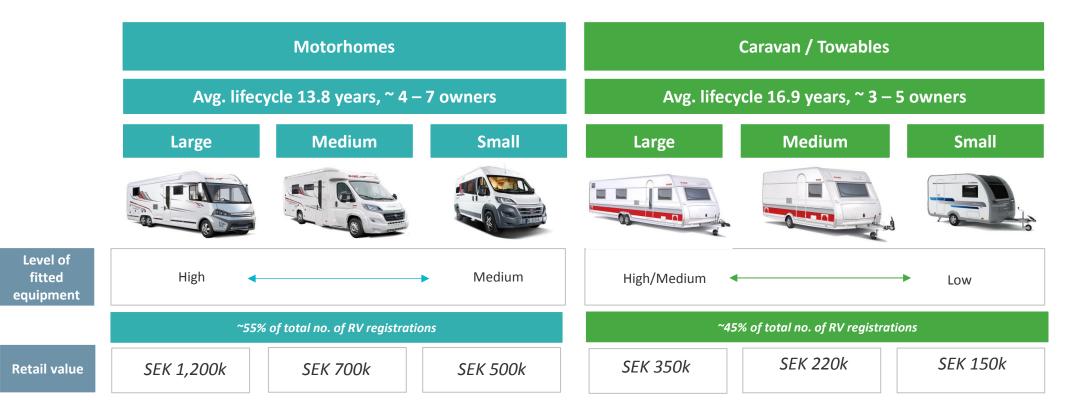
Approx. 75,000 registrations 2016

#### Panel Vans

Approx. 12,000 registrations 2016



# Typical RV's in Europe



- Younger newcomers
- Higher specification leads to higher average prices
- Trend towards larger caravans
- Gradual shift since long towards motorhomes



# Our offering



**Dometic** 

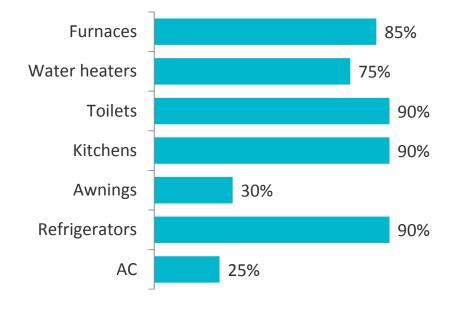
### **RV product characteristics**

- Light weight and "slim design" important criteria for customers and OEMs
- Customer tailoring important OEM differentiator and many close development co-operations with suppliers





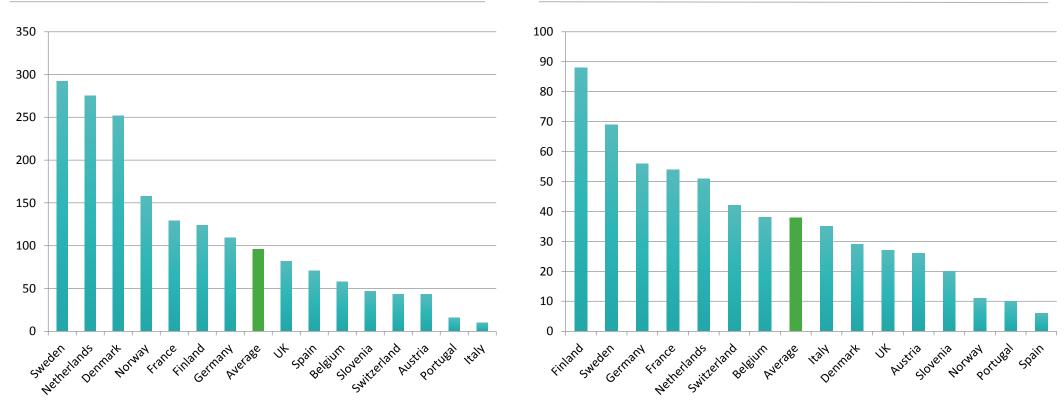
#### OEM EQUIPMENT PENETRATION RATE IN THE MARKET\*





# RV popularity in Europe by country

**CARAVANS IN USE PER 10,000 INHABITANTS** 



#### **MOTORHOMES IN USE PER 10,000 INHABITANTS**

**Dometic** 

### Market momentum

#### Registrations of new RVs in Europe Jan-Jun 2016 (Source: ECF)

Country	2015	2016	change %
Austria	1,491	1,401	-6.0
Belgium	3,127	3,416	+9.2
Denmark	1,617	1,798	+11.2
Finland	1,027	1,133	+10.3
France	16,505	17,756	+7.6
Germany	31,353	37,103	+18.3
Italy	3,262	3,468	+6.3
Netherlands	5,017	5,345	+6.5
Norway	3,296	3,388	+2.8
Portugal	103	115	+11.7
Slovenia	176	185	+5.1
Spain	1,744	2,340	+34.2
Sweden	4,548	5,595	+23.0
Switzerland	3,670	3,658	-0.3
UK	17,680	18,995	+7.4
Others	1,904	2,011	+5.6
Total	96,520	107,707	+11.6



### Dometic on board





### **Dometic kitchen solutions**



### Dometic innovation 2016 – cupboard fridge





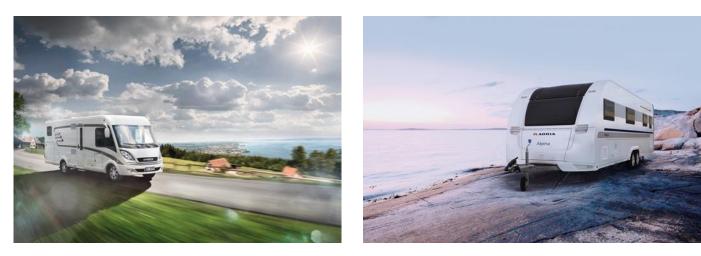
# Fridges for any space





### Used RV market

• Volume: ~ 5,600,000 RVs



~ 1,700,000 motorhomes

~ 3,900,000 caravans



### Desire of tomorrow's customer

- Freedom
- Shorter but more frequent holidays
- More travelling/exploring than pure camping
- Connectivity
- Rental



# Caravaning is trendy!

Handelsblatt

Technik

Preview auf Caravan Salon 2016: So kreativ wird die Caravan-Branche

er Run auf Caravans und Reisemobile legt noch an Tempo zu. Da wundert es nicht, d Düsseldorfer Caravan-Salon 2016 der größte seiner Geschichte wird. Und seine Besty

Politik

o kreativ wird die Caravan-Branche

Unternehmen

Ratgeber

Finanzen

überrascht.

Social Medi

Panorama

het die große Heckgarage mit Platz für n + Rischoff Smove -

BILDolus NEWS POLITIK GELD UNTERHALTUNG SPORT BUNDESLIGA LIFESTYLE RATGEBER

DIE Welt

EINE BRANCHE WIRD KREATIV

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Die Trends des Caravan-Salons

Die Caravaning-Branche wächst und ist weiter auf Rekordkurs. Der Run speziell auf Reisemobile leet soear immer noch an Tempo zu. Da verwundert es nicht. dass der Die Caravaning-Branche wächst und ist weiter auf Rekordkurs. Der Run speziel auf Reisenobile legt sogar immer noch an Tempo zu. Da verwundert es nicht speziel auf Disseldorfer Caravan-Salon der größte seiner Geschichte wird. Und seine Besucher

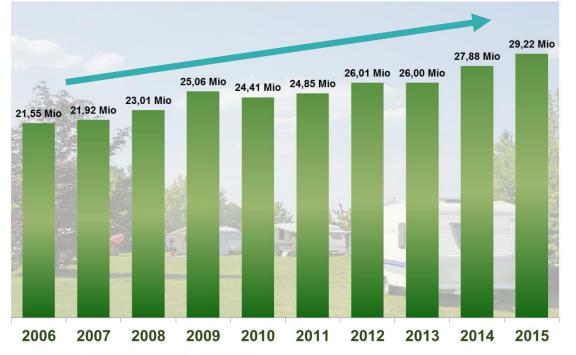
#### HEAVY METAL AUF RÄDERN **Dieser CaraWACKEN rockt!**



Ready to rock: Hobby-Azubis und Graffiti-Künstler René Turrek haben das Wohnmobil wacken-tauglich gemacht Foto: Hobby-Caravan

#### Camp grounds

- Around 380m nights expected on a camp grounds in Europe 2016
- Around 30m nights expected in Germany 2016
- Ongoing positive trend
- More and more luxury campgrounds \*\*\*\*\*
- Example Germany:







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### Drivers and trends RV OEM

#### Growth drivers

- Leisure spending expected to grow / improve
- Baby boomers
- Core customer base stable finances
- "Live your dream"

#### Demographic, non cyclical trends

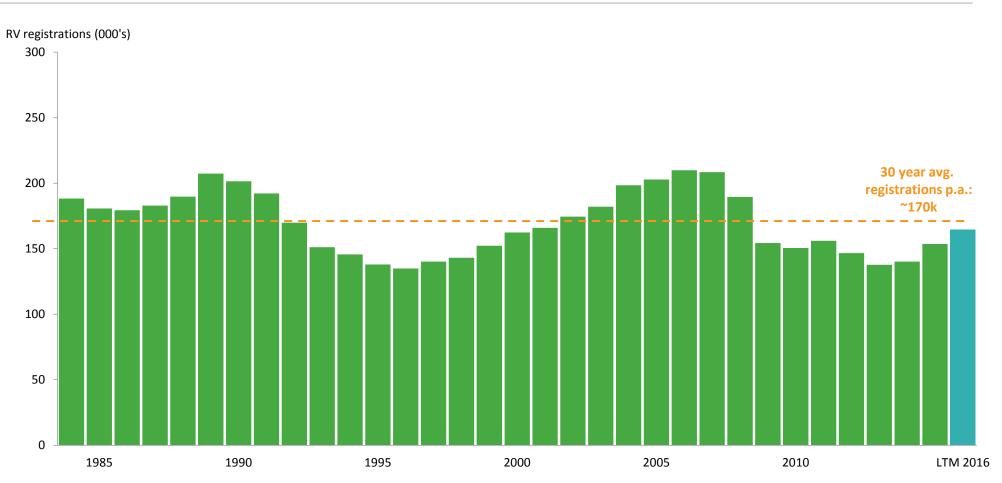
- Ageing population
- Increased RV penetration among younger population

#### General conditions

- Unemployment rate down from 11.9 % to 10.1 % (May 2015 / June 2016)
- Consumer confidence up
- Inflation rate down at

## RVOEM below historical levels but strong recovery indications

**RV REGISTRATIONS** 

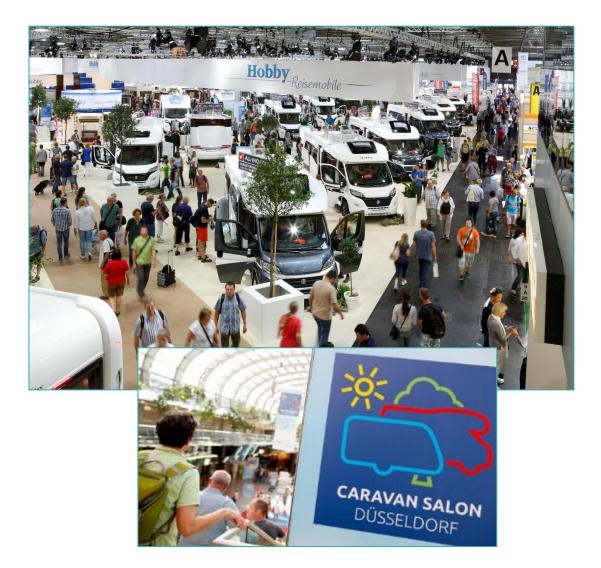


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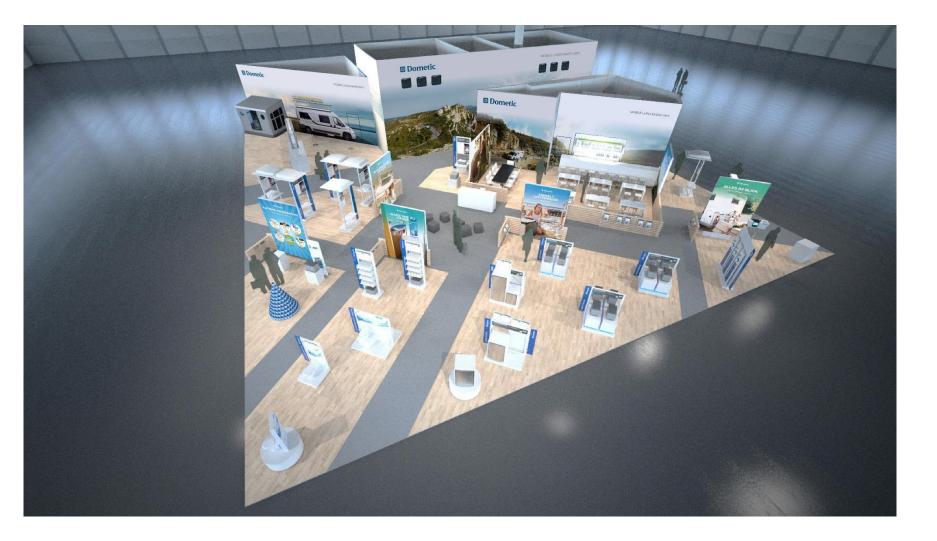


### **Caravan Salon**

- 55<sup>th</sup> anniversary
- 210,000m<sup>2</sup> exhibition space (+8%)
- 590 exhibitors
- 2,100 different vehicles
- 130 different caravan and motorhome brands
- 70,000 night stay's on the Camp ground at the show
- More than 200,000 visitors
- $\Rightarrow$  The biggest Caravan Salon ever
- $\Rightarrow$  Biggest show in Europe
- $\Rightarrow$  The highest attendance ever



#### Dometic Booth - Hall 13, A31







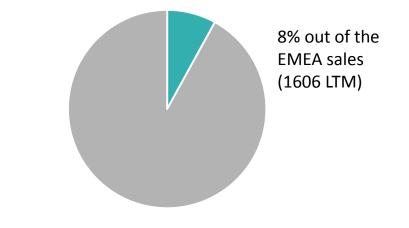
#### **DIVISION CPV OEM**

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### Dometic CPV OEM drives a niche-market strategy

- Global strategy
- Local presence in automotive key regions
  - Engineering competence center in Emsdetten, Germany
  - Product engineering in China
- Luxury and premium Automotive segment with niche products
- Standard applications are transferred into the commercial vehicle volume segment
- Core portfolio are inverters and chargers, cup coolers, refrigerators & air-conditioners
- Design, development & production of all products in-house and at Dometic factories





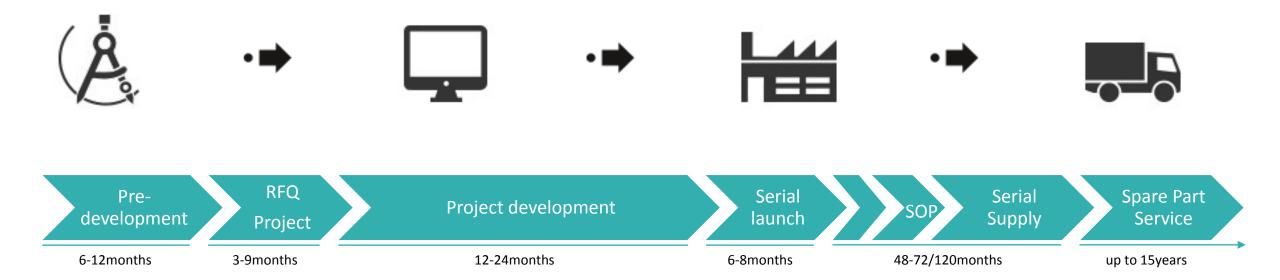
**Dometic** 

### Dometic focus in CPV OEM product niches - EMEA

Pro	oduct	Specialty vehicles	Trucks	Passenge r vehicles
OEM	Parking coolers			
	Refrigeration			
	Inverters			
	Rear-view systems			

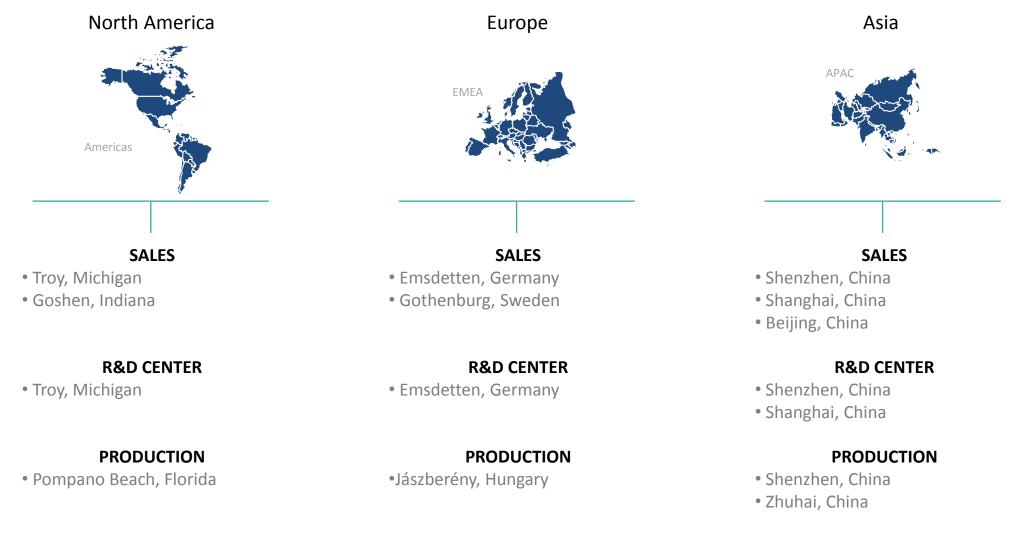


## Standard time-plan OEM project





# Strong EMEA organization is supported by overseas team in China



#### **Dometic**

#### Compressor refrigerators located in rear seats ski hatch







## Thermoelectric cup-holders offer heating & cooling functionality







## Console refrigerator





### Self-contained modules convert DC into AC current



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## Compressor driven truck refrigerator







# Truck key product offering in EMEA





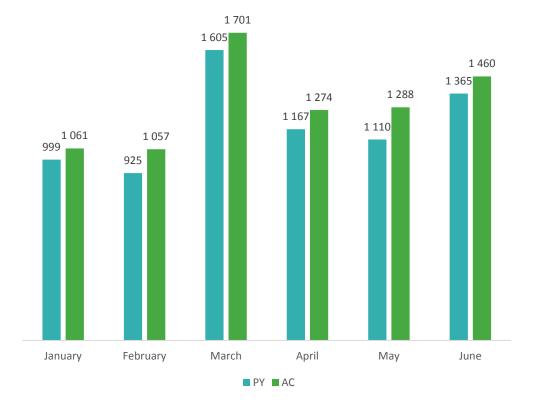




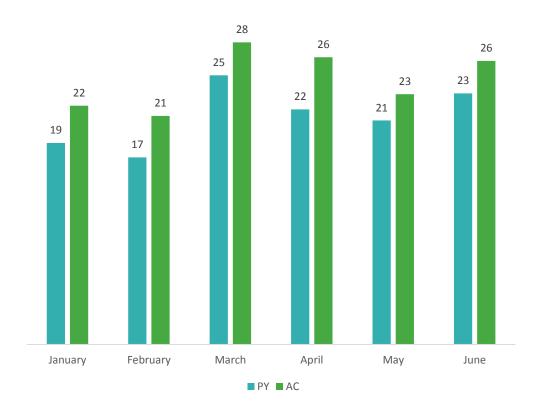
#### Dometic

## Vehicle markets growth for more than six consecutive months

#### PASSENGER VEHICLE MARKET (in '000 units)



#### HEAVY COMMERCIAL TRUCK MARKET (in '000 units)

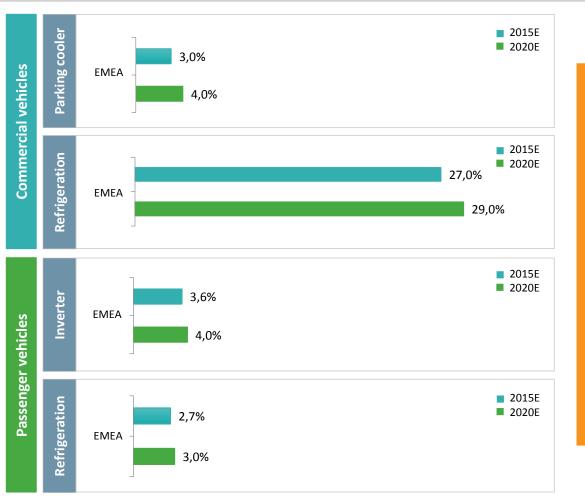


68 16-09-13 Source: ACEA for EU15 and EFTA



# Market penetration rates of Key CPV OEM equipment

#### **EQUIPMENT PENETRATION RATES (OEM)**



- Low driver availability across geographies drives increasing penetration of comfort equipment
- Refrigeration and air condition are examples of products installed to attract and retain drivers
- Increasing levels of environmental regulation drives demand e.g. ban of over night idling in trucks to run primary AC

#### 69 2016-09-16 Source: Third party market report

#### Dometic

#### **DIVISION MARINE OEM**

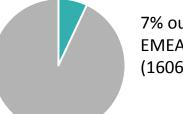
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- Strong and long-lasting leg in the Marine industry
- Leading in our segment
- HVAC, refrigeration and sanitation main product focus
- Leisure boats and larger commercial / workboat segment



7% out of the EMEA sales (1606 LTM)

#### Dometic

## Introduction to the marine market

#### **TYPICAL MARINE VESSELS**

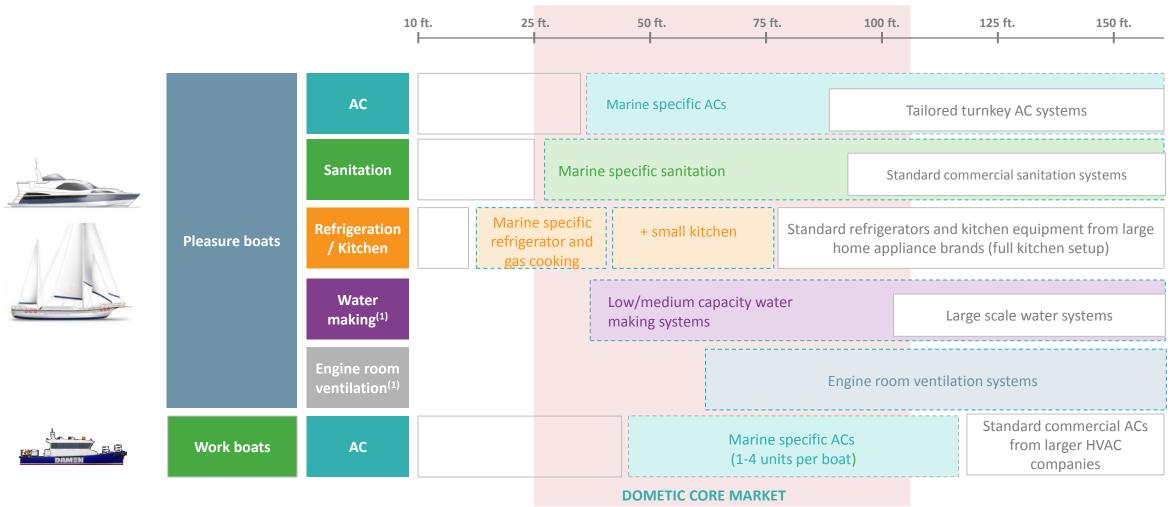
Category	Pleasure boats		Work boats		
Туре	A Martin			DAMEN B.E.	TOWN TO BE AND THE REPORT OF
	Outboard and other smaller	Sailing boats	Inboard / Sterndrive Motorboats	Tug boats and crew boats	Ferries, cargo ships, tankers, container vessels and other carriers
Typical length	boats, e.g. inflatables	<7.5m <sup>(1)</sup> >7.5m <sup>(1)</sup>	<7.5m <sup>(1)</sup> >7.5m <sup>(1)</sup>	15 – 50m	50 – 100+m
Dometic addressability	<ul> <li>Low address- ability as smaller boats rarely are equipped with AC, sanitation or stationary refrigeration</li> </ul>	<ul> <li>Core addressable pleasure boats market defined as sailing and inboard / sterndrive boats longer than ~7.5m (25ft)</li> <li>Less than 1% of pleasure boats in addressable market are longer than 18m (60ft)</li> </ul>		<ul> <li>High addressability for AC products</li> <li>Limited activities historically due to focus on pleasure boat market</li> </ul>	<ul> <li>Generally lower addressability with some potential for AC system in passenger vessels</li> </ul>

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### Marine OEM product portfolio

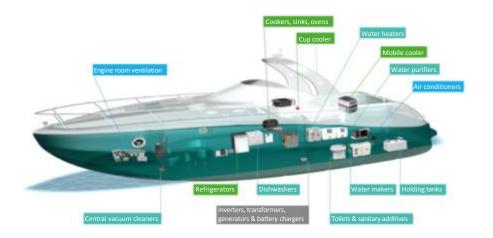
#### EQUIPMENT FOCUS DIFFERS WITH BOAT TYPE AND LENGTH



16-09-13 Source: Third party market report (1) Management estimate

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## Our offering





- HVAC
  - Self contained DX water cooled A/C
  - Chilled water system and fan coils
  - Engine room Ventilation
  - Roof top unit air cooled A/C
- Refrigeration
  - Stand alone fridge
  - Cooling units and evaporator
  - Fish box and crushed ice machine
- Sanitation and water treatment
  - Macerator toilets
  - Vacuflush<sup>®</sup> toilets
  - Watermaker system
  - SpotZero<sup>®</sup> system
  - Holding tanks

### Strong EMEA organization is supported by overseas team in Pompano, USA



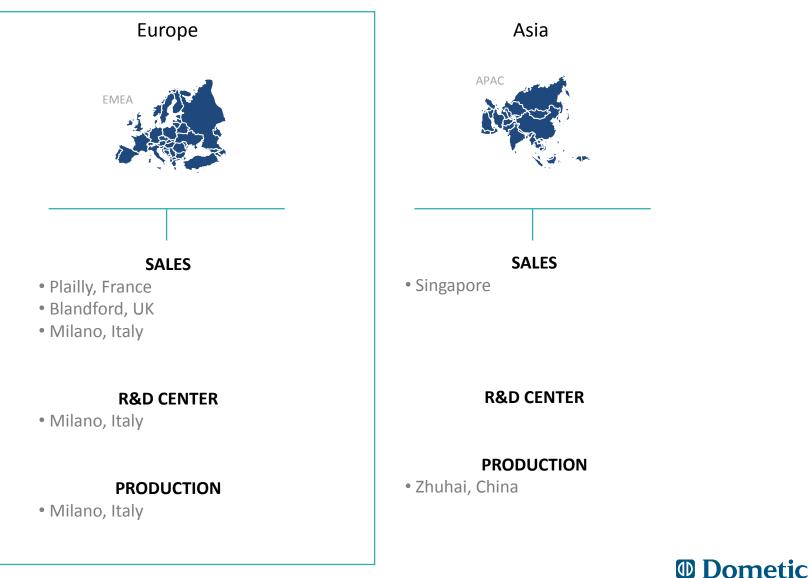
### **R&D CENTER**

• Pompano Beach, Florida

#### PRODUCTION

Pompano Beach, Florida

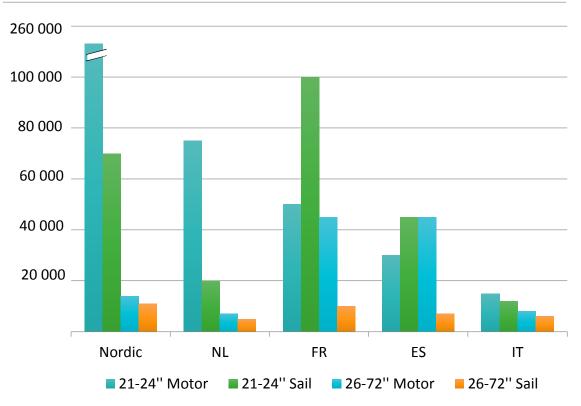
• Big Prairie, Ohio



### EMEA boat park

- >10 year replacement frequency on most of the equipment we offer.
- Marina availability is big issue and hindering steady growth.
- Sailing boats are declining while motor boats increasing.
- Charter fleets are growing.
- Market still below 2007/2008 levels.

#### ESTIMATED BOAT PARK





### **Dometic position**

- Continuous growth since 2008
  - Leading position in HVAC
  - Strong position in refrigeration
- Well balance sales between the three main sales offices (UK, IT, FR)





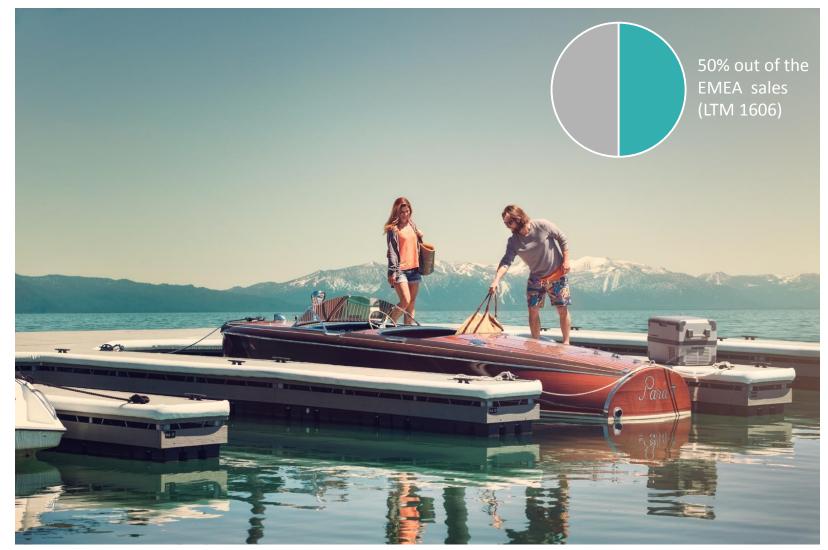
### EMEA AFTERMARKET

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## EMEA Aftermarket (AM) – An introduction

- Aftermarket in our industry defined as sales to end consumers through dealers and retailers
- AM 50% of EMEA sales with a good growth momentum during last years
- Attractive margins
- Further growth potential
- Our AM offering including
  - Upgrade and replacement sales
  - Spare parts, consumables and services
  - Stand alone products
- Synergistic with our OEM business original OEM installation drive AM volumes



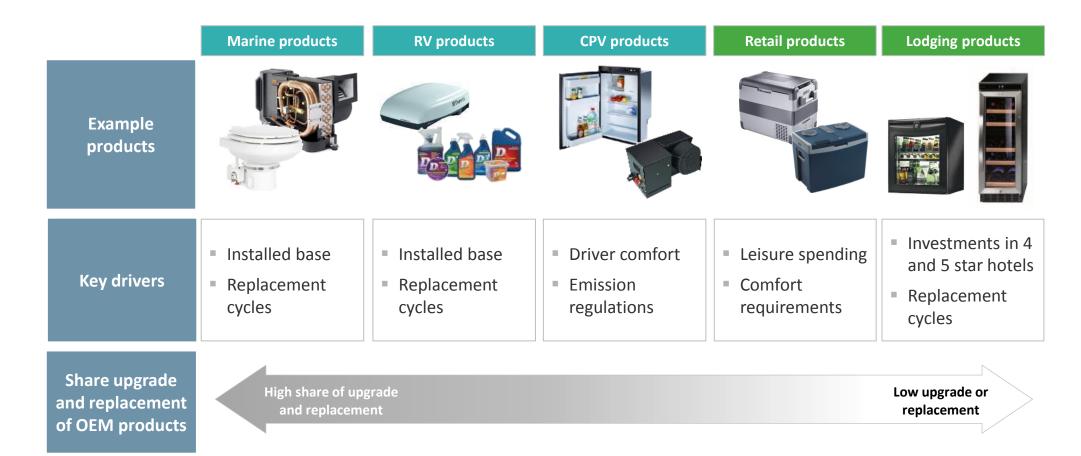


### Our AM Market

	RV AM	CPV AM	MARINE AM	RETAIL	LODGING
Main end customers	RV owners	Active vehicle users	Boat owners	End consumers across all the segments	Hotels, cruiseships etc.
Main Dometic customers	Specialized RV product dealers and distributors	Dealers, distributors and retailers	Boat owners	Big Box retailers	Hotel chains and trading companies / wholesellers
Selected products	Windows & Doors Air Cons	Workshop Equipment Power & Electric	Air Cons Fridges	Portable Peltier Minicool	Minibars Safes
Key markets	Central Europe France Italy UK/Ireland	Benelux Central Europe Nordics	Nordics Central Europe UK	Benelux Central Europe Eastern Europe France	Central Europe Emerging Europe MENA
E-commerce	$\checkmark$	$\checkmark$	✓	✓	✓



# Our AM offering – Combination of OEM product and stand alone AM products





### Broad portfolio of products

#### **UPGRADE AND REPLACEMENT**

- Refrigerators
- Toilets
- Air conditioners
- Windows
- Doors
- Cooking units
- Awnings
- Roof lights
- Chargers/inverters
  - ••

#### **CONSUMABLES, SPARE PARTS AND SERVICES**

- Sanitation chemicals
- Cleaners
- Fluids for AC Service stations
- ..
- Compressors
- Cooling units
- Electronics
- Condensers
- · ..
- 5 years Dometic Guard product protection (repair + service contract)
- Dometic Academy
- European Service Network
- Call Center and helpdesks



#### STANDALONE AM PRODUCTS

- Cooling boxes Thermoelectric, absorption and compressor
- AC Service stations
- Rear view cameras
- Inverters
- Wine cellars
- MiniBars
- Safes
- • •



### Cooling boxes most important stand alone product in portfolio

	Passive coolers	Active coolers			
			-	LUDELO IN	
Technology	Basic	Thermoelectric	Absorption	Compressor	
Indicative price range	SEK 100 – 1,000	SEK 500 – 3,000	SEK 1,000 – 5,000	SEK 2,000 – 10,000	
Volumes <sup>(1)</sup>	10 – 100L	20 – 40L	20 – 60L	40 – 100L	
Fridge / Freezer	✓ / -	<ul> <li>/ -</li> </ul>	✓ / ✓	✓ / ✓	
Description	<ul> <li>Hard- and soft-sided cooling boxes using ice or substitutes chill</li> <li>Cheapest and keep content cold for shorter periods of time (less than 5 days)</li> </ul>	<ul> <li>Simplest active tech. for smaller boxes without freezing need</li> <li>Seasonal item for ordinary shoppers and campers</li> </ul>	<ul> <li>Most quiet tech. that can use gas or electricity</li> <li>Used by campers, boat/ car owners, commercial and medical use</li> </ul>	<ul> <li>Can run on both 12V DC or 240V AC power, both refrigerate and freezing</li> <li>Used by campers, boat/ car owners, commercial use</li> </ul>	
Channel	<ul> <li>Direct to consumers via mass retailers</li> </ul>	<ul> <li>Direct to consumers via mass retailers</li> </ul>	<ul> <li>Via distributors to specialty shops</li> </ul>	<ul> <li>Via distributors to specialty shops</li> </ul>	

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### AM Market drivers

Growing installed base and penetration rates

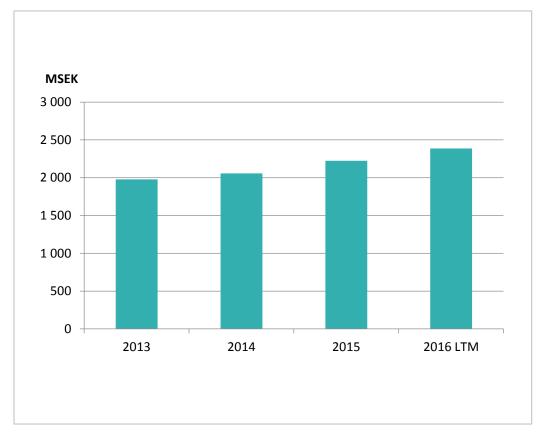
### Shortened replacement cycle

- RV, leisure boat and truck fleet
- Product take rates at initial vehicle/boat sales
- Vehicle/boat change of ownership cycles
- Upgrade investments when change of ownership
- Product novelties/cool functions driven demand
- Growth in leisure and outdoor spending
- Growth above GDP
  - Outdoor trend



## Strong historical growth and clear strategy for future growth

#### STRONG HISTORICAL GROWTH



#### **CLEAR STRATEGY FOR FUTURE GROWTH**

A. Strengthened position in **growing channels** and **larger dealers and retailers** 

B. Refine Go-to-Market and Territory sales models solely focused on AM

C. Strengthened **product range** in large **product categories** with **growth upsides** 

D. Efficiency improvements in sales and delivery processes

E. Brand and marketing gradually shifted to strengthen position among end consumers

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# A. Strengthened position in growing channels and larger dealers and retailers

#### WHAT WE FOCUS ON

- Internet retailers.
- Gradually migrate toward 1-step sales (when market dynamics allow).
- Strengthening merchandizing capabilities.
- Target large dealers and retailers currently less penetrated.



## C. Strengthened product range in large product categories with growth upsides

#### WHAT WE FOCUS ON

- Product development "Smart, reliable products with outstanding design"
- Systematic broadening of portfolio, e.g., awnings, sanitation consumables
- Products designed to facilitate both for attractive OEM and AM sales
- We always look for attractive acquisition opportunities

#### **EXAMPLE ON PRODUCT GROUPS WITH ATTRACTIVE GROWTH POTENTIAL**

		MARKET SIZE	DOMETIC SHARE
Cooling boxes		~ SEK 1.8bn	25-30%
Awnings		~ SEK 300m	10-15%
Sanitation (excl. consumables)		~ SEK 400m	~ 10%
Sanitation consumables	POWER CARE CARE With Internet All Domains	~ SEK 250m	<5%
AC service stations	<u>i</u>	> SEK 0.5bn	20-30%

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## C. Strengthened product range – Example 9series and CAM 35

### **9series**



**CAM 35** 

# D. Efficiency improvements in sales and delivery processes for growth, customer satisfaction <u>and</u> margins

#### WHAT WE FOCUS ON

- Supply chain excellence from Emsdetten
- CRM B2B e-Ordering
- Pan European pricing and rebate schemes (performance driven)
- System support

- 1. Pro-activity / on time delivery
- 2. Agility
- 3. Visibility
- 4. Customer interaction
- 5. Improved forecast/leadtime
- = Working capital improvement

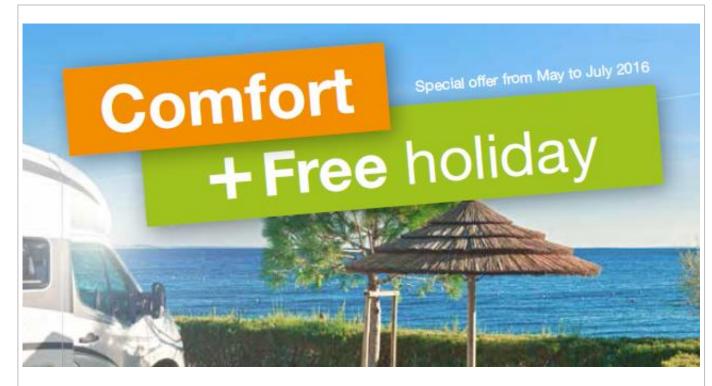


# E. Brand and marketing gradually shifted to strengthen position among end consumers

#### WHAT WE FOCUS ON

- Market/Consumer intelligence
- Brand positioning
- Visual identity
- Digital presence incl. product presentation
- Marketing
- Product packaging
- Co-operations with organizations close to end users, e.g., campgrounds

#### **COOPERATION WITH LEADING CAMPGROUND IN EUROPE**





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